

Comparisons of Job Characteristics

Focus Occupation: [Counter Attendants, Cafeteria, Food Concession, and Coffee Shop \(35-3022\)](#)

Associated Occupation: [Waiters and Waitresses \(35-3031\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 92

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)

Associated Occupation: Waiters and Waitresses (35-3031)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Customer and Personal Service	11.3	14.3	13.2	0	Current knowledge level may be sufficient
Food Production	2.1	9.3	6.0	<<	Extensive education and/or training may be required
Sales and Marketing	5.2	7.6	6.6	<	Expanded education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 93

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)

Associated Occupation: Waiters and Waitresses (35-3031)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Service Orientation	7.9	9.9	9.2	0	Current skill level may be sufficient
Social Perceptiveness	9.1	9.0	8.6	0	Current skill level may be sufficient
Coordination	9.1	8.6	7.4	<	A higher skill level may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 72

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)
Associated Occupation: Waiters and Waitresses (35-3031)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Speech Recognition	9.9	11.4	9.7	<	Some improvement in abilities may be required
Speech Clarity	10.2	10.4	8.9	<	Some improvement in abilities may be required
Trunk Strength	5.7	10.0	7.6	<<	Extensive improvement in abilities may be required
Stamina	4.0	8.7	5.2	<<	Extensive improvement in abilities may be required
Memorization	5.6	8.0	5.6	<<	Extensive improvement in abilities may be required
Extent Flexibility	4.8	7.5	5.2	<<	Extensive improvement in abilities may be required
Gross Body Coordination	3.9	7.2	4.4	<<	Extensive improvement in abilities may be required
Dynamic Strength	3.5	6.0	1.6	<<	Extensive improvement in abilities may be required
Speed of Limb Movement	3.2	5.6	2.9	<<	Extensive improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 100

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)
Associated Occupation: Waiters and Waitresses (35-3031)

Work Activities	Exclusivity of Activity
Balance cash register	85
Calculate monetary exchange	67
Carve meat or bone fish or fowl	85
Clean rooms or work areas	30
Collect payment	49
Mix drinks or flavors for mixed drinks	92
Notify kitchen personnel of food orders, shortages, or special orders	95
Obtain information from individuals	24
Prepare appetizers, salads, or cold dishes	80
Prepare beverages	81
Prepare bill or check in restaurant or related food establishment	92
Provide customer service	14
Replenish supplies of food, tableware or linen	89
Serve food or beverages	70
Set or clear tables in dining areas	92
Understand government health, hotel or food service regulations	68

Use cash registers	70
Use knowledge of food handling rules	71
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 86

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)
Associated Occupation: Waiters and Waitresses (35-3031)

Tools and Technologies	Exclusivity
Calculating machines and accessories	3
Computer data input devices	2
Computer displays	18
Computers	1
Cookware and kitchen tools	33
Industry specific software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.